In the provided conversation transcript, there are several instances of communication breakdown between the patient (Speaker 3) and Alexa (Speaker 4). Here are the identified instances along with their respective categories:  
  
1. \*\*Instance 1:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 3: "Hey, Speaker 4. Can you set an appointment for? 545 from."  
 - Speaker 1: "I think you have to try that again, Speaker 3, I don't know. That she heard you."  
 - \*\*Category:\*\* @No response  
 - \*\*Description:\*\* Alexa did not respond to the initial command, indicating a lack of recognition or response.  
  
2. \*\*Instance 2:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 3: "Hey Speaker 4, can I get cleaned up? See song."  
 - Speaker 4: "From Drugs.com. Clean it with a cotton ball or cotton pad that is wet with warm water."  
 - Speaker 1: "I don't think she understood you."  
 - \*\*Category:\*\* @Articulation error  
 - \*\*Description:\*\* Mispronunciation or unclear articulation led to Alexa misunderstanding the request.  
  
3. \*\*Instance 3:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 3: "Hey, Speaker 4, can you play this song? From the beginning."  
 - Speaker 4: "He's starting his song is only available with Amazon Music Unlimited."  
 - \*\*Category:\*\* @Alexa error  
 - \*\*Description:\*\* The command was clear, but Alexa did not execute it due to service restrictions, which is a form of Alexa error.  
  
These instances reflect the communication breakdowns that occurred during the interaction between the patient and Alexa.